



Caring | Compassionate | Compensation

Reg. No. 1899/000876/06

Dear Healthcare Provider

The bearer of this letter is covered by Rand Mutual Assurance for an injury on duty claim

Rand Mutual Assurance (RMA) has the licence to administer Class IV (mining) and all Class XIII (iron, metal and steel industries) business in terms of the Compensation for Occupational Injuries and Diseases Act (COIDA).

RMA is responsible for full payment of reasonable medical costs (as per the Government Gazette) incurred as a direct result of injury on duty or occupational disease for any employee falling within these classes once liability has been accepted by RMA in terms of COIDA. The employer (or employee concerned) remains responsible for the medical cost until such time as RMA has accepted liability for the claim.

RMA has a well-established 120-year track record in the management of claims for occupational injuries and diseases.

Once RMA has accepted liability, medical accounts on average have a 10 day turnaround from receipt of the medical invoice to payment if all legal and claim requirements are met.

Based on the above information we request that you please treat the employee in possession of this letter and submit your invoices to RMA through your relevant switching house once the employer has confirmed the claim number. Please ensure that your invoice meets RMA's minimum information requirements in order to avoid unnecessary delays.

Should you have any additional queries, please call our Contact Centre on 0860 222 132 or email us on contactcentre@randmutual.co.za.

Yours sincerely,

Dr Deodat Kritzinger,
General Manager: Medical Services

**THE RAND
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COMPANY LIMITED**

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Carletonville Branch

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Carletonville,
Fax: 018 788 1917

Durban Branch

Mayfair on the Lake, 3rd Floor,
5 Park Lane, Parkside,
Umhlanga Ridge,
Fax: 031 536 3700

eMalaheni Branch

Centre de la Vie
5th Floor, Suite 505
Crn Beatty Ave and Woltemade Str
Die Heuwel, eMalaheni
Fax: 013 653 9859

Johannesburg Branch

23 Wellington Road, Parktown

Klerksdorp Branch

Ground Floor, Sanlam Building,
29 President Kruger Street
Klerksdorp,
Fax: 086 637 2394

Maseru Office - Lesotho

TEBA Office, 226 Moshoeshoe Road,
Industrial Area, Maseru
Tel: 00266 22 314 897 x 127

Mthatha Office - Eastern Cape

TEBA Office, 9 York Road,
Mthatha
Fax: 047 531 3520

Pretoria Branch

Podium at Menlyn, 3rd Floor,
43 Ingersol Road,
Cnr Lois and Atterbury roads,
Menlyn, Pretoria
Fax: 012 471 4315

Rustenburg Branch

Montana Park Building,
Cnr Loop and Van Alphen streets
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Fax: 014 594 9223

Welkom Branch

Stateway Chambers, 2nd Floor
329 Stateway Road, Welkom
Fax: 086 627 3419

Xai-Xai Office - Mozambique

TEBA Office, Bairro 6, CoCa Missava,
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Directors:

Prof TV Maphai (Chairman),
D Motsepe (Deputy Chairman),
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AJ van Vuuren, R Naidoo, A Letshele,
Dr JP Steele, M Pillay, H Masondo,
MP Lynam, DB O'Brien, HJ Schalekamp,
B Adam, B Singh (Chief Executive Officer)

Alternate Directors:

PJW Buys, S Motlough, HM Perry, Dr M Mentz

Company Secretary:

K Linstrom

