



3 August 2017

Dear Healthcare Provider

Clamping Down on Fraudulent Activity

We are currently witnessing an increase in medical billing fraud to which we take a zero-tolerance approach.

Types of fraudulent activity being identified is:

- billing for unnecessary services;
- over-diagnosing;
- billing for services not rendered; and
- unbundling of charges.

Where such activity is discovered, the offending healthcare provider is being reported to the Health Professions Council of South Africa (HPCSA) or the relevant professional body for further investigation and proceedings.

To those healthcare providers who continue to treat our beneficiaries with honesty and integrity at a time when they need it most, we say thank you.

Yours sincerely,

RMA Medical Department