



labour

Department:
Labour
REPUBLIC OF SOUTH AFRICA

Compensation Fund, Delta Heights Building Cnr Madiba & Thabo Sehume Street, PRETORIA CENTRAL / Box 956, Pretoria, 0001 / Tel: (012) 319 9142, Fax: (012) 326 7035, <http://www.labour.gov.za>

Enquiries: Dr Bongiwe Ndzuta

Tel: (012) 406 5856

Date: 16 May 2018

TO : South African Society of Physiotherapist
: Occupational Therapy Association of South Africa
: Chiropractic Association of South Africa

RE: PREAUTHORISATION PROCESS

Please note the following additional points regarding Preauthorization Process:

- There is no specific Compensation Fund preauthorisation form to complete. Practitioners must request preauthorisation on a practice letterhead (manually) or electronically on the Umehluko system.
- The request for authorization must be accompanied by the doctor's referral letter, and Part I Initial Evaluation and Plan (Physiotherapy).
- For Occupational Therapists and Chiropractors both the request for pre-authorisation and initial evaluation and treatment plan must be on the practice letterhead.
- The authorization will be done within 72 hours to 5 working days.
- Practitioners are however advised not to delay treatment in critical and emergency cases and must continue treatment to a maximum of 5 sessions while awaiting pre-authorisation.



Compensation Fund
WORKING FOR YOU



labour

Department:
Labour
REPUBLIC OF SOUTH AFRICA

Compensation Fund, Delta Heights Building Cnr Madiba & Thabo Sehume Street, PRETORIA CENTRAL / Box 956, Pretoria, 0001 / Tel: (012) 319 9142, Fax: (012) 326 7035, <http://www.labour.gov.za>

- In all other elective cases, practitioners must allow response from the Fund before effecting any treatment.
- Practitioners must refer to the provincial contact information provided in early January 2018. The communique is attached for reference.
- The evaluation code will automatically be covered. The treatment code will only be covered to a maximum of 5 sessions while awaiting pre-authorisation. Thereafter only pre-authorised sessions will be payable.
- The requirement for pre-authorisation applies to all patients as of the 1st of April 2018. Practitioners who up to now did not request pre-authorisation will not be penalized for that. However, going forward and as of the 1st June 2018 all treatments requiring pre-authorisation as per the Tariff Gazettes must be complied with accordingly.

Your co-operation in this regard will be highly appreciated.

.....
Lucas Mosidi, Dr

Director: Medical Services

Compensation Fund

Date:

17/05/2018



Compensation Fund
WORKING FOR YOU